



Avalon Golf and Country Club

Avalon at Buhl Park | Avalon at Squaw Creek | Avalon Inn & Resort | Avalon Athletic Center at Boardman | 330-856-1900

Tennis/Racquetball/Pickleball Program Policy

Avalon Golf and Country Club is pleased to offer its members access to both indoor and outdoor tennis plus racquetball and pickleball at three locations. These racquet sports are available at:

- **Squaw Creek Tennis Center:** Four indoor hard tennis courts (court #4 also lined for two pickleball courts) and four lighted outdoor Har-Tru tennis courts (available May 15th through October 31st, weather permitting).
- **Avalon Inn & Resort Tennis Center:** Three indoor hard tennis courts (court #3 also lined for pickleball), one outdoor pickleball court, and one racquetball court (with provisions for Wallyball).
- **Avalon Athletic Center at Boardman:** Six indoor hard tennis courts (plus one multi-purpose sports court lined for pickleball)

TENNIS/RACQUETBALL/PICKLEBALL** COURT RESERVATIONS

Courts may be reserved in one or two-hour blocks each day from 8 a.m. through 10 p.m. (one block per day, per member) through Member Services at 330-856-1900, 330-539-5008 or 724-704-8801 (for Boardman reservations please call 330-758-7400). Member Services will record the names of all players in a given time block including any guests (see Guest Policy below). Court reservations are only available six days in advance of the date of play. If you need to cancel a reserved court, you must cancel with Member Services at least eight hours prior to the reservation. Members who reserve courts and do not cancel in the allotted time are subject to a \$25 court fee.

**If playing pickleball be sure to request court #3 at the Avalon Inn & Resort Tennis Center or court #4 at Squaw Creek.

TENNIS ATTENDANTS

Tennis attendants are on duty at the Avalon Inn & Resort Tennis Center and Avalon Athletic Center at Boardman. There will be attendant coverage at the Squaw Creek Tennis Center during the outdoor season (May 15th through October 31st, weather permitting) to ensure the outdoor courts are properly maintained and cleaned in preparation for daily play. During the fall/winter/spring seasons the Squaw Creek Tennis Center is a self-serve facility.

Tennis balls are available for sale at the Avalon Inn & Resort Tennis Center and at Boardman. As part of the Avalon Inn & Resort Recreation Center, tennis racquets, racquetball racquets, and pickleball paddles are available on a loaner basis.

ACCESSING THE TENNIS AND RACQUETBALL COURTS

- **Squaw Creek Tennis Center**

During the outdoor tennis season, please enter the Tennis Control Center and register with the tennis attendant. During the off-season when no attendant is present, please sign in on the clipboard on the desk inside the Tennis Control Center and check the court reservation video display to the left of the restroom to ensure you play on the court you reserved.

- **Avalon Inn & Resort Tennis Center and Avalon Athletic Center at Boardman**

Please check in upon arrival with the tennis attendant and pay for any guest fees that are applicable.

TENNIS CENTER ASSISTANCE

If you need assistance at Squaw Creek and no attendant is present, please go to the Member Services desk. At other locations ask the tennis attendants. **For security, video cameras are in place at all locations to monitor the courts and reception areas.**

PAYING FOR TENNIS LESSONS AND CLINICS

Payment for all Avalon tennis lessons and clinics will be processed through the tennis attendants at each location. Pre-pay clinics will be billed to members' house accounts on the first day of the clinic session unless other arrangements are made at the time of clinic registration. Private lessons, private clinics, and weekly drill sessions must be paid **BEFORE** the instruction through member house account, cash, check, or credit card. Please show the receipt to the instructor. **No payments for lessons and clinics will be accepted by the Tennis Teaching Pros.** Members always have the option to pre-pay for a specific number of private lessons, clinics, and drill sessions.

CANCELLATION OF TENNIS LESSONS

All cancellations for private tennis lessons, clinics, and drill sessions must be made no less than 24 hours in advance. Members who cancel less than 24 hours in advance or do not show will be billed for the lesson, clinic, or drill session. This allows our tennis instructional staff time to adjust their schedules accordingly. There are no refunds for prepaid clinics. We appreciate your understanding of this policy.

UNAUTHORIZED TENNIS INSTRUCTION

Tennis instruction at all Avalon tennis facilities may only be provided by the Tennis Teaching Professionals on Avalon's list of authorized instructors.

RACQUET RESTRINGING/REGRIPPING

Tennis and racquetball racquet restringing/regripping and other racquet repairs are available at all Avalon tennis locations. Any member wishing to have a racquet serviced should drop it off at either the Avalon Inn & Resort Tennis Center or Boardman locations. A racquet repair tag will be completed and the member will be notified when the repairs are completed.

GUEST POLICY

Guests of Avalon Golf and Country Club are permitted to use Avalon facilities (pools, fitness, restaurants, tennis, etc.) a maximum of three times per calendar year and must be accompanied by a member.

Tennis guests must pay a \$10 guest fee for each visit. For tennis instruction, a guest may take up to three private lessons (paying the \$10 guest fee at each lesson) or one clinic series (typically 6-7 weeks with a \$20 one-time clinic guest fee). After the initial series of private or clinic lessons, guests must purchase a membership to continue lessons. Guest fees may be charged to the member account at the time the court reservation is made or deposited in the guest fee box at Squaw Creek prior to play. Members will be charged for their guests in the event the guest neglects to pay the guest fee. Guest fees can also be paid at the Member Services desk at Squaw Creek or the Avalon Inn & Resort.

TENNIS AND PICKLEBALL ETIQUETTE

We expect all members to observe standard tennis etiquette when using the Avalon tennis and pickleball facilities. Please be courteous to other members when you have to cross their court and avoid loud conversations during play which could be disturbing to other players. Remember to only cross between points or games and never between first and second serves. Always cross at the net and never behind a court. If you have children using the Avalon tennis facilities, please be sure they also understand tennis etiquette. Music is not permitted on any of Avalon's courts at any time.

No open drink containers or chewing gum are permitted on any Avalon racquet sports courts. Please throw away drink bottles and ball cans before leaving the court and pick up any errant balls left on the court after play. During the winter, please put on your playing shoes after entering the facility before walking on the courts to eliminate salt/snow residue on the courts.

PET POLICY

For the safety and consideration of our members and Resort guests, pets are not permitted in any Avalon tennis facility (indoors or outdoors). The only exception to this policy is for a certified and trained Service Dog being used by an individual for direct assistance.

FOR MORE INFORMATION

For more information on the Tennis Program at Avalon, please email the Director of Sports, Recreation, and Wellness at tennis@avalonlakes.com.

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