

The Hours

Avalon Salon and Spa Hours
Wednesday and Thursday, 9 a.m. to 7 p.m.,
Friday, 9 a.m. to 5 p.m. and Saturday, 9 a.m. to 3 p.m.
Massage Services are available all weekdays from 8 a.m. to 8 p.m.
should a therapist be available.
All services may be scheduled through the Salon and Spa
or Member Services Department.
Salon and Spa: (724) 704-8818
Member Services Department:
Ohio: (330) 856-1900, (330) 539-5008 or PA: (724) 704-8801

Tanning facilities are open during Fitness Center hours and are scheduled through the Fitness Center. Please check in at the Fitness Center desk.

Note: We will be happy to make every attempt to schedule a spa party or event outside of our scheduled salon and spa hours for groups of four or more. Full or half day events must be secured with a credit card or club charge account. Cancellation policies apply.

Policies

- The Spa is an Adult Environment.
 - We ask that you speak quietly throughout the Spa, particularly in waiting areas and in treatment corridors. To preserve an ambiance of peace and tranquility, the Spa is a cell phone free environment.
 - Children are welcome to use salon services. Minors under the age of 14 must be accompanied by an adult during the entire time of their service.
 - Appointments are scheduled and a late arrival may cause a modification of your service time.
 - Members/Guests are responsible for their personal belongings. Lockers will be provided during Spa services.
 - We recommend that you do not wear jewelry during your visit with us.
 - Reservations are required 24 hours in advance.
 - We require a member's charge account or credit card when three or more appointments are being scheduled.
 - We understand that plans change. We appreciate and require a 24-hour notice for all **cancellations**. Otherwise, the client will be charged the full amount of the scheduled services.
 - Please consult your physician should you have any medical concerns before scheduling services.
 - Please plan to arrive at least 20 to 40 minutes prior to your appointment if you would like to use the sauna and/or steam room facilities in the locker room prior to your appointment. You are also welcome to use these amenities following your service.
 - You are invited to unwind and relax in our relaxation area before or after your appointment. You are welcome to order a beverage and/or snack from the restaurant.
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- In appreciation of outstanding service, gratuities may be given to the staff at your discretion. Envelopes will be provided at the front desk. For groups of four or more, an 18% gratuity may be added.
 - Members are encouraged and welcomed to bring guests.
 - Non-members are welcome to use the Salon and Spa services.
 - Promotional pricing of services or products are for members and their guests only. Guests must be accompanied by a member.
 - Large groups and Spa parties are welcome. A deposit may be requested to hold the appointments. The deposit may not be refunded if insufficient notice of cancellation is made.
 - When a major credit card is used for Spa services, a 3.5% Administrative Fee will be added.

