

The Grand Salon and Spa Etiquette Guide

Grand Salon and Spa Use and Admission Spa services are available to guests age 18 and older. Children are welcome to use Salon and Spa services when accompanied by an adult during the entire time of their service.

Grand Salon and Spa Reservations and Appointments While walk-ins are welcome, we strongly encourage you to make a reservation for any Grand Salon and Spa service due to limitations on select appointments. A credit card is required at the time of booking for all services and a 3.5% administrative fee is added to all Grand Salon and Spa services paid for by credit card.

Cancellation Policy We understand that plans change. We appreciate and require a 24-hour notice, if you should need to cancel or reschedule. If we are not notified, you may be charged for services not canceled in the time allotted.

Locker Room Privileges Spa services include access to both the men's and women's locker rooms (women's locker room features steam showers and Infrared Sauna). Salon services (hair, manicures, pedicures, make-up) do not include locker room access.

Customer Requests for Therapists You may request a specific gender Massage Therapist while booking an appointment, although we cannot guarantee that we will have your request available at all times. All Spa employees are trained to respect the privacy of our guests and to create a comfortable, relaxing environment for all.

Groups or Large Parties Large groups and Spa parties are welcome and may be scheduled outside our normal hours of operation. Please contact our Spa receptionist for information on group treatment packages and special group rates.

Maintaining a Spa Atmosphere We ask that you speak quietly throughout the Spa, particularly in waiting areas and in treatment corridors. To preserve an ambiance of peace and tranquility for all Spa guests, the Spa area is a cellphone free environment. We reserve the right to refuse service to any guest who is visibly intoxicated, or who exhibits inappropriate behavior towards any staff member. This will result in immediate termination of the service...Charges remain applicable.

Health Problems and Comfort Level Please notify us at the time of reservations if you are pregnant, have allergies, high blood pressure, or any physical disabilities. This will prepare our staff in advance to provide the best possible spa treatment or therapy for you. When receiving your treatment, the technician will address your needs based on your personal assessment. They will speak to you about the temperature, pressure, music, product, and sequence of service they are providing. Please communicate to us how you are feeling during your service and if there is anything specific you would like us to address. For the safety of all spa guests and our staff, please do not schedule services if you or anyone in your household is sick or still in the recovery phase of an illness.

Guest Timeliness We ask that you arrive 10 minutes prior to your scheduled appointment time. You are invited to unwind and relax in our relaxation area before or after your appointment and enjoy complimentary lite refreshments. You are also welcome to access the locker rooms before or after your Spa service. Arriving late will possibly interfere with your treatment, making it not as effective or therapeutic for you. All appointments will end at their scheduled time so that the next guest will not be delayed. Treatment times are not extended based on late arrivals.

Personal Belongings Guests are responsible for their personal belongings. Lockers will be provided during Spa services. We recommend that you do not wear jewelry during your visit.

Gratuities In appreciation of outstanding service, gratuities may be given to the staff at your discretion. Envelopes are available at the front desk. For large events or private parties an 18% gratuity will be added.

Same Day Appointments Same day appointments to be paid at time of scheduling.



MONDAY & TUESDAY
9 a.m. to 5 p.m.

WEDNESDAY & THURSDAY
9 a.m. to 7 p.m.

FRIDAY & SATURDAY
9 a.m. to 6 p.m.

SUNDAY
9 a.m. to 1 p.m.

The Grand Salon & Spa offers services before and after hours upon request and based on availability. There are additional charges for these services.

Call (330) 609-8817 to book your *Ultimate Spa Experience* today!

Welcome to

The Grand Salon and Spa

A WORLD OF WELL-BEING

Experience relaxation at its finest in our all new beautifully appointed Salon and Spa, where world-class architecture and attentive service unite.

The Grand Salon and Spa offers a full complement of therapeutic and rejuvenating facial and body care treatments as well as a complete array of beauty services. The Grand Salon and Spa is open to everyone, including hotel guests, members of Avalon Golf and Country Club and the general public.

Whether your goal is relaxation, rejuvenation, or true luxury, our talented staff will guide you through a journey of well-being.



The time to relax is when you have no time for it.

—Sydney J. Harris

THE GRAND RESORT
—WARREN, OHIO—

The Grand Salon and Spa is located on the lower level of The Grand Resort.

www.TheGrandResort.com

9519 E Market Street, Warren, Ohio 44484

(330) 609-8817

Massages

GRAND SIGNATURE MASSAGE 60 MIN \$125 | 90 MIN \$145

Focused on your specific areas of concern combined with aromatherapy leaving you relaxed and calm.

RESTORATIVE MASSAGE 60 MIN \$130

Light to moderate pressure concentrating on the head, neck, shoulders, and feet (includes a scalp massage and an extended foot massage).

DEEPER PRESSURE MASSAGE 60 MIN \$135 | 90 MIN \$155

Revive tired and fatigued muscles leaving a feeling of revitalization and relaxation.

TRANQUILITY FOR TWO 60 MIN \$250 | 90 MIN \$290

Unwind side by side with a loved one or friend, each with your own personalized therapist.

ADD HOT STONES TO ANY SERVICE \$20

Body Treatments

FULL BODY EXFOLIATION 45 MIN \$100

Exfoliation to remove dry and itchy skin. Oils will be massaged into your skin; finished with complete hydration.

THERMAL WRAP 60 MIN \$110

A body wrap to enhance the health and appearance of the skin, while stimulating circulation followed by a nourishing oil.

REVITALIZING SPA EXPERIENCE 60 MIN \$120

Includes a mini facial and a massage concentrating on the head, neck, shoulders, along with the hands and feet.

STRESS RELIEF THERAPY 50 MIN \$100

A quiet, peaceful session along with aromatherapy while light touch massage techniques concentrate on the upper body.

Vichy Shower Services

AVALON HYDRO THERAPY SPLASH 45 MIN \$130

Under our Vichy shower, your skin is exfoliated with a foam hydrating and cleansing scrub. Followed by a light touch massage with warm oil to lock in hydration.

THE DETOX 50 MIN \$145

Eliminate the toxins from your body with cascading showers as you're prepared for a botanical mud wrap to draw out impurities. Finish with a light hydrating massage.

HIMALAYAN SALT SCRUB 50 MIN \$130

Begin with a warm, relaxing horizontal shower. Next, receive a body exfoliate to slough away dead skin cells. This invigorating experience leaves you with soft, smooth, hydrated and glowing skin.

Spray Tanning

SPRAY TANS BY SOUTH SEAS FULL \$45 | UPPER BODY \$30

Hand-sprayed by trained technicians, this system is paraben-free and simply flawless! You may wear undergarments, swim wear or disposable undergarments and wraps are available. Color can last up to 10 days. For best results, schedule a full body exfoliation the same day of your spray tan.

Facials – Introducing SkinCeuticals

SkinCeuticals approach to optimal skin health is to prevent, correct and protect. An effective skincare regimen must contain these three fundamental elements. Our licensed staff will consult with clients to address specific skin concerns.

AGE DEFYING LUXURY FACIAL 50 MIN \$125

This anti-aging treatment is designed to revitalize and repair dull, tired skin while restoring luminosity. This facial incorporates a glycolic/lactic acid peel to enhance exfoliation. A custom selected masque will address your specific skin concerns.

BRIGHTENING LUXURY FACIAL 50 MIN \$125

This enhanced opulant treatment refines and restores skin radiance. Your skin will be prepped for an Alpha Beta Treatment to enhance exfoliation and the Vitamin C Firming Masque will tighten, detoxify and nourish the skin to restore a firm and glowing complexion.

CLEAR LUXURY FACIAL 50 MIN \$125

This detoxifying treatment purges skin of impurities. A salicylic peel and Clarifying Clay Masque will decongest pores. This experience is enriched with botanicals, minerals and a hydroxy acid blend to gently exfoliate and calm the skin to promote a healthier complexion.

HYDRATING & NOURISHING LUXURY FACIAL 50 MIN \$125

This nourishing treatment will encourage skin's self repair and will result in supple, nourished and hydrated skin. A Glycolic/Lactic Acid Peel encourages exfoliation and the Phyto Corrective Masque containing highly concentrated botanical extracts and hyaluronic acid will smooth and hydrate your skin.

MICRODERMABRASION 50 MIN \$165

Using diamond tip technology, this experience includes a cooling wand manipulation that will soothe the skin, help to reduce the appearance of pores, reduce puffiness and lessen the appearance of crow's feet. A calming and hydrating mask will be applied. Safe ultrasonic waves and vibrations will encourage circulation to the surface of the skin and enhance quicker cell turnover. A hot/warm wand will assist as it improves the ability of the skin to absorb serums and moisturizers taking your GLOW even further.

ADD ON ENHANCEMENTS

EYE TREATMENT \$25

This treatment will visibly improve radiance and firmness for a more well rested appearance.

BIOCELLULOSE RESTORATIVE MASQUE \$25

Amplified hydration layered on top of a treatment masque for maximum soothing and hydration

SCALP MASSAGE \$20

Encourages scalp stimulation and relaxation.

Dermaplaning

Dermaplaning is a professional exfoliation and removal of vellus hair (peach fuzz) from the face leaving skin smooth and allowing deeper absorption of skin care products and a more even make-up application. Be mindful of protecting the skin from over exposure to the sun several days after this treatment. Please arrive with cleansed skin. Moisturizer and sun protection will be applied after your service.

DERMAPLANING ONLY \$40 | **ADD TO ANY FACIAL** \$30

Hair Services

CUTS AND STYLES

JUST CUT \$38

SHAMPOO & STYLE \$40

LADIES' CUT & STYLE \$46

GENTLEMAN'S BARBER DRY CUT \$20

CHILD 10 & UNDER \$20 *Does not include shampoo/style*

SPECIAL OCCASION/UP-DO \$85+

COLOR *A consultation with a professional stylist prior to your color treatment will determine pricing.*

COLOR \$80+ • **RETOUCH** \$70+

PARTIAL HIGHLIGHT \$85+

FULL HIGHLIGHT \$90+

HIGHLIGHT/LOWLIGHT \$110+

OLAPLEX \$20

A professionally-used additive to hair color service that dramatically eliminates breakage and leaves hair feeling amazing.

SPECIALTY SERVICES

LASH EXTENSIONS FULL \$180 | FLIRT \$72+ | FILLS \$60+

Individual Minkys eyelash extensions are professionally applied by our certified technician in a private and relaxing space. Mimics the natural eyelash and come in a variety of lengths and thickness.

Waxing Services

BROWS \$15+

LIP AND CHIN \$18

FULL FACE (BROWS, LIP, CHIN, AND SIDES OF FACE) \$36+

UNDERARM \$30+

BIKINI (WOMEN ONLY) \$42+

BACK WAX \$50+

LEG WAXING FULL LEG \$72+ | HALF LEG \$48+

ARM WAXING FULL ARM \$48+ | HALF ARM \$36+

Make-Up Application

FULL MAKE-UP FOR SPECIAL OCCASIONS \$75

We use bareMinerals Cosmetics and skincare by Bare Escentuals.

Nail Services

Please let us know when scheduling if you have Acrylic/Gel Overlay Nails or “Shellac” gel polish that requires being removed. Removal requires additional time and up charges apply.

SPA MANICURE \$45 | **SPA PEDICURE** \$60

Includes exfoliating, masking, massaging, warm towels & soothing lotion

BASIC MANICURE \$35 | **BASIC PEDICURE** \$45

Includes nail grooming and beautifully finished polished nails

SHELLAC MANICURE \$42 | **SHELLAC PEDICURE** \$60

Shellac Removal \$10 per service. Shellac is UV technology that combines the ease of nail polish with the permanence of acrylic/gel overlay nails. A true innovation in extended-wear nail color. Comparable to other products such as Gelish, OPI, DND and others.

ACRYLIC/GEL OVERLAY

Interested in acrylic or gel nail sets? Inquire directly to the spa receptionist

GENTLEMAN'S MANICURE \$32

GENTLEMAN'S PEDICURE \$48

ADD FRENCH TIPS TO ANY SERVICE \$10

POLISH CHANGE ONLY \$20

Roman Bath Access

ADDED TO ANY SPA SERVICE \$20

Can be added to any spa service. Note: Hotel Guests and Avalon Golf and Country Club Members have no charge.

The Salon and Spa Hotel Packages

All Hotel Packages can be customized to your desires! To book a Hotel Package, call (330) 856-1900

To see a full list of Hotel Packages, visit our website at www.thegrandresort.com

THE GRAND SPA SUITE PACKAGES

For a private and relaxing experience, enjoy exclusive access to our world-class Grand Spa Suite (located in the West Wing of the hotel). Choose from an overnight stay or day package. Soak in our jetted, heated jacuzzi and enjoy a refreshing shower or steam in our customized stone shower. Relax in our elegantly designed living and entertaining area in front of a beautiful fireplace and large screen TV, along with a custom granite bar. To enhance your experience, robes and slippers are provided along with your personal powder room. In-room massages services available. Experience The Grand Spa Suite for a day or book an Overnight Getaway!

SPA ROMANCE PACKAGE

One-night stay, restaurant credit, couples massage, champagne and specialty chocolates, swan towel origami and rose petals throughout the room and breakfast included

GIRLS' GETAWAY

One-night stay, spa credit per person, mimosa bar, Mediterranean board and breakfast included

GRAND SPA ULTIMATE PACKAGE

One-night stay, champagne and Mediterranean board, restaurant credit, glass of wine per person from our selected menu at The Wine Cellar, manicure, pedicure and massage per person and breakfast included