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# The Grand Salon and Spa Etiquette Guide

**Grand Salon and Spa Use and Admission** All services are available to adults 18 and over. Facials are available for children 14 and over. Children under 18 may enjoy hair and nail services.

**Grand Salon and Spa Reservations and Appointments** While walk-ins are welcome, we strongly encourage you to make a reservation for any Grand Salon and Spa service due to limitations on select appointments. A credit card is required at the time of booking for all services and a 3.5% administrative fee is added to all Grand Salon and Spa services paid for by credit card.

**Cancellation Policy** We understand that plans change. We appreciate and require a 24-hour notice, if you should need to cancel or reschedule. If we are not notified, you may be charged for services not canceled in the time allotted.

**Locker Room Privileges** Spa services include access to both the men's and women's locker rooms (women's locker room features steam showers and Infrared Sauna). Salon services (hair, manicures, pedicures, make-up) do not include locker room access.

**Customer Requests for Therapists** You may request a specific gender Massage Therapist while booking an appointment, although we cannot guarantee that we will have your request available at all times. All Spa employees are trained to respect the privacy of our guests and to create a comfortable, relaxing environment for all.

**Maintaining a Spa Atmosphere** We ask that you speak quietly throughout the Spa, particularly in waiting areas and in treatment corridors. To preserve an ambiance of peace and tranquility for all Spa guests, the Spa area is a cellphone free environment. We reserve the right to refuse service to any guest who is visibly intoxicated, or who exhibits inappropriate behavior towards any staff member. This will result in immediate termination of the service...Charges remain applicable.

**Health Problems and Comfort Level** Please notify us at the time of reservations if you are pregnant, have allergies, high blood pressure, or any physical disabilities. This will prepare our staff in advance to provide the best possible spa treatment or therapy for you. When receiving your treatment, the technician will address your needs based on your personal assessment. They will speak to you about the temperature, pressure, music, product, and sequence of service they are providing. Please communicate to us how you are feeling during your service and if there is anything specific you would like us to address. For the safety of all spa guests and our staff, please do not schedule services if you or anyone in your household is sick or still in the recovery phase of an illness.

**Guest Timeliness** We ask that you arrive 10 minutes prior to your scheduled appointment time. You are invited to unwind and relax in our relaxation area before or after your appointment and enjoy complimentary lite refreshments. You are also welcome to access the locker rooms before or after your Spa service. Arriving late will possibly interfere with your treatment, making it not as effective or therapeutic for you. All appointments will end at their scheduled time so that the next guest will not be delayed. Treatment times are not extended based on late arrivals.

**Personal Belongings** Guests are responsible for their personal belongings. Lockers will be provided during Spa services. We recommend that you do not wear jewelry during your visit.

**Gratuity** In appreciation of outstanding service, gratuities may be given to the staff at your discretion. Envelopes are available at the front desk. For large events or private parties an 18% gratuity will be added.

**Same Day Appointments** Same day appointments to be paid at time of scheduling.



MONDAY & TUESDAY  
9 a.m. to 5 p.m.

WEDNESDAY & THURSDAY  
9 a.m. to 7 p.m.

FRIDAY & SATURDAY  
9 a.m. to 6 p.m.

SUNDAY  
9 a.m. to 1 p.m.



The Grand Salon & Spa offers services before and after hours upon request and based on availability. There are additional charges for these services.

Call (330) 609-8817 to book your Ultimate Spa Experience today!

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*Welcome to*  
**THE GRAND SALON AND SPA**

A WORLD OF WELL-BEING

Experience relaxation at its finest in our all new beautifully appointed Salon and Spa, where world-class architecture and attentive service unite.

The Grand Salon and Spa offers a full complement of therapeutic and rejuvenating facial and body care treatments as well as a complete array of beauty services. The Grand Salon and Spa is open to everyone, including hotel guests, members of Avalon Golf and Country Club and the general public.

Whether your goal is relaxation, rejuvenation, or true luxury, our talented staff will guide you through a journey of well-being.



The time to relax is when you have no time for it.

—Sydney J. Harris

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**THE GRAND RESORT**  
— WARREN, OHIO —

The Grand Salon and Spa is located on the lower level of The Grand Resort.

## MASSAGES

Our massages are designed to promote relaxation and well-being.

### Grand Signature Massage 50 MIN \$150 | 80 MIN \$180

Using Swedish massage techniques and aromatherapy will balance, calm and ease muscle tension while you relax. (Light to moderate pressure.)

### Restorative Massage 50 MIN \$150 | 80 MIN \$180

Light to moderate pressure concentrating on the head, neck, shoulders, and feet. (Includes a scalp massage and extended foot massage.)

### Deep Tissue Massage 50 MIN \$165 | 80 MIN \$195

This therapeutic deeper pressure aims to release tension and uncomfortable muscular knots associated with discomfort from stress.

### Tranquility for Two

Unwind side by side in the same room. Select from the massage menu above so that you each have your preferred service. (Each service priced as shown above.)

### Reiki 60 MIN \$85

Reiki is a non-invasive technique of energy healing. The guest is fully clothed and covered with a light sheet or blanket. (Please wear comfortable clothes.)

### Add Hot Stones to Any Massage Service \$20

## VICHY SHOWER SERVICES

### Hydro Therapy Splash 45 MIN \$150

Under our Vichy shower, your skin is exfoliated with a foam hydrating and cleansing scrub. Followed by a light touch massage with warm oil to lock in hydration.

### Himalayan Salt Scrub 50 MIN \$150

Begin with a warm, relaxing horizontal shower. Next, receive a body exfoliate to slough away dead skin cells. This invigorating experience leaves you with soft, smooth, hydrated and glowing skin.

### The Detox 50 MIN \$165

Begin with a warm, relaxing horizontal shower. Next, receive a body exfoliate to slough away dead skin cells. This invigorating experience leaves you with soft, smooth, hydrated and glowing skin.

## BODY TREATMENTS

### Full Body Exfoliation 45 MIN \$120

This dry body exfoliation will remove dry and itchy skin. Oils will be massaged into your skin; finished with complete hydration.

### Stress Relief Therapy 50 MIN \$125

A quiet, peaceful session along with aromatherapy while light touch massage techniques concentrate on the upper body.

### Thermal Wrap 60 MIN \$135

This therapeutic deeper pressure aims to release tension and uncomfortable muscular knots associated with discomfort from stress.

### Revitalizing Spa Experience 60 MIN \$140

Includes a mini facial and a massage concentrating on the head, neck, shoulders, along with the hands and feet.

## HAIR SERVICES

### CUTS & STYLES

|                                      |       |
|--------------------------------------|-------|
| Lady's Cut                           | \$45  |
| Shampoo & Style                      | \$48  |
| Cut & Style                          | \$58  |
| > Add Hot Tools (Curls/Flat Iron)    | \$30+ |
| Men's Cut (Shampoo Included)         | \$25  |
| Men's Long Hair Shampoo, Cut & Style | \$58  |
| Childs Cut (Ages 10 & Under)         | \$25  |
| Special Occasions/Up-Do              | \$95+ |

### COLOR

A consultation with a licensed professional prior to your color treatment will determine pricing.

|                          |                |
|--------------------------|----------------|
| Color   Retouch          | \$90+   \$80+  |
| Full Highlight   Partial | \$100+   \$95+ |
| Highlight/Lowlight       | \$120          |
| Men's Color              | \$55           |

### HAIR ENHANCEMENTS

### Bond RX \$20

A professional additive for hair color that eliminates breakage and leaves hair stronger.

### KeraTriplex Treatment

Deep treatment for damaged hair.

### Add Cut to Color Service \$38+

### Extensions Clipped In & Style \$20+

## EYELASH EXTENSIONS

### Lash Extensions FULL \$185 | FLIRT \$80+ | FILL \$65+

Individual Minkys eyelash extensions are professionally applied by our certified technician in a private and relaxing space. Mimics the natural eyelash and come in a variety of lengths and thickness.

## WAXING SERVICES

|                     |                                 |
|---------------------|---------------------------------|
| Brows               | \$18+                           |
| Brows, Lip, Chin    | \$28+                           |
| Full Face           | \$40+                           |
| Underarm            | \$40                            |
| Bikini (Women Only) | \$50                            |
| Back Wax            | \$60+                           |
| Leg Waxing          | HALF LEG \$50+   FULL LEG \$75+ |
| Arm Waxing          | HALF ARM \$40+   FULL ARM \$52+ |

## SALON AND SPA HOTEL PACKAGES

Create the ultimate Salon and Spa Getaway. All Hotel Packages can be customized to your desires!

Visit our website for all Salon and Spa Hotel Packages. Contact Concierge at (330) 856-1900 to book.

Please schedule well in advance when requesting multiple services. All appointments are based on availability.

## INTRODUCING SKINCEUTICALS

SkinCeuticals approach to optimal skin health prevents, corrects and protects. Our licensed staff will consult with each client to address specific skin concerns.

### Age Defying Luxury Facial 50 MIN \$145

This treatment will revitalize and repair dull, tired skin and restore luminosity. A glycolic/lactic peel will enhance exfoliation leaving your skin radiant.

### Brightening Luxury Facial 50 MIN \$145

This enhanced opulent treatment refines and restores skin radiance. The vitamin-C firming masque will brighten, tighten and nourish your skin.

### Clear Luxury Facial 50 MIN \$145

Skin will be purged of impurities. A salicylic peel and clarifying clay masque will decongest pores. Botanicals, minerals and a hydroxyl acid will gently exfoliate and calm the skin promoting a healthier complexion.

### Hydrating & Nourishing Luxury Facial 50 MIN \$145

The skin will be nourished and encouraged to self repair. A glycolic/lactic peel encourages exfoliation. Highly concentrated botanical extracts with hyaluronic acid will smooth and hydrate.

### Microdermabrasion 50 MIN \$165

Using diamond tip technology, this treatment reduces the appearance of pores, reduces puffiness and lessens the appearance of crow's feet. Safe ultrasonic waves and vibrations will encourage circulation to the surface of the skin and enhance cell turnover taking your glow to another level.

## SKINCARE ENHANCEMENTS

### Eye Treatment \$25

This treatment will visibly improve radiance and firmness for a more well rested appearance.

### Biocellulose Restorative Masque \$25

Amplified hydration layered on top of a treatment masque for maximum soothing and hydration.

### Scalp Massage \$20

Encourages scalp stimulation and relaxation.

## DERMAPLANING

Dermaplaning is a professional exfoliation and removal of vellus hair (peach fuzz) from the face leaving skin smooth and allowing deeper absorption of skin care products and a more even make-up application. Be mindful of protecting the skin from over exposure to the sun several days after this treatment. Please arrive with cleansed skin. Moisturizer and sun protection will be applied after your service.

### Dermaplaning Facial 40 MIN \$110

A double cleanse, toning, dermaplaning and a soothing mask will be finished with a vitamin-C serum along with a moisturizer and sun protection.

## MAKE-UP APPLICATION

### Full Make-Up For Special Occasions \$85

### Add Airbrush Foundation to Service \$10

## HYDRAFACIAL EXPERIENCE

Reveal smooth texture and vibrant skin with a purifying cleanse, pain-free extractions using patented Vortex-Fusion technology. This refreshing treatment will address specific skin concerns using HydraFacial's super serums. The Platinum and Deluxe Hydrafacial includes LED therapy to enhance results. All treatments bathe the skin with nourishing hydration and antioxidants for your ultimate glow and the best skin of your life! You will see immediate and remarkable results.

### Platinum HydraFacial 60 MIN \$280

### Deluxe HydraFacial 50 MIN \$240

### Express Signature 35 MIN \$165

## HYDRAFACIAL ENHANCEMENTS

### Lip Perk \$40

Hydrates and temporarily plumps lips without injections

### Eye Perk \$40

Temporarily reduces puffiness and hydrates eye area for a refreshing look without injections.

### Choose Both & Save: Lip & Eye Perk \$65

### Neck & Decollete \$95

## NAIL SERVICES

All services include professional nail grooming and lacquer polish.

### Signature Manicure | Pedicure \$52 | \$70

Includes massage, exfoliating, masking and warm towels

### Classic Manicure | Pedicure \$42 | \$52

Includes nail grooming and beautifully finished polished nails

### Gentleman's Manicure | Pedicure \$50 | \$65

Includes massage, exfoliating, masking and warm towels

### Ultimate Luxury Pedicure Experience \$90

Lay back, be warm and enjoy the ultimate pedicure experience. Includes exfoliating, foot massage, masking, nail grooming and beautifully finished nails

## NAIL ENHANCEMENTS

### Lacquer Polish Change \$25

Shellac cannot be changed without a full nail service.

### Add French Tip to Any Service \$10

### Nail Repair | Shellac Nail Repair \$10 | \$12

### Add Shellac Polish \$7

### Remove Gel Polish \$7

Note: We do not remove acrylic or gel overlay nails as we do not use nail drills

### Nail Art \$5 PER NAIL

## SPRAY TANNING

### Spray Tans by South Seas UPPER BODY \$30 | FULL \$45

Hand-sprayed by trained technicians, this system is paraben-free and simply flawless! You may wear undergarments, swim wear or disposable undergarments and wraps are available. Color can last up to 10 days. For best results, schedule a full body exfoliation the same day of your spray tan.