
The Grand Salon and Spa Etiquette Guide

Grand Salon and Spa Use and Admission All services are available to adults aged 18 and over. Facials are available to individuals aged 14 and older. Children under the age of 18 may enjoy hair and nail services.

Grand Salon and Spa Reservations and Appointments While walk-ins are always welcome, we strongly encourage you to make a reservation for any Grand Salon and Spa service due to limitations on select appointments. A credit card is required at the time of booking for all services, and a 3.5% administrative fee will be added to all Grand Salon and Spa services paid for by credit card.

Cancellation Policy We understand that plans can change. We kindly request a 24-hour notice should you need to cancel or reschedule your appointment. If we are not notified within the specified time frame, you may be charged for services that were not canceled in time.

Locker Room Privileges Spa services include access to both the men's and women's locker rooms (the women's locker room features steam showers and an infrared sauna). Salon services, such as haircuts, manicures, pedicures, and makeup, do not include locker room access.

Customer Requests for Therapists You may request a specific gender of Massage Therapist when booking your appointment, though we cannot guarantee availability of your requested therapist at all times. All Spa employees are trained to respect the privacy of our guests and to create a comfortable, relaxing environment for everyone.

Maintaining a Spa Atmosphere We kindly ask that you speak softly throughout the Spa, particularly in waiting areas and treatment corridors. To preserve an atmosphere of peace and tranquility for all guests, the Spa area is a cellphone-free zone. We reserve the right to refuse service to any guest who is visibly intoxicated or who exhibits inappropriate behavior toward staff. Such behavior will result in immediate termination of the service, with applicable charges remaining.

Health Concerns and Comfort Level Please inform us at the time of your reservation if you are pregnant, have allergies, high blood pressure, or any physical disabilities. This will enable our staff to prepare in advance and offer the best possible spa treatment or therapy for your needs. During your treatment, the technician will address your needs based on your personal preferences. They will discuss the temperature, pressure, music, products, and sequence of service with you. We encourage you to communicate your preferences and any adjustments you would like during your service. For the safety of all our guests and staff, please refrain from scheduling services if you or anyone in your household is ill or in the recovery phase of an illness.

Guest Timeliness We kindly request that you arrive 10 minutes prior to your scheduled appointment time. You are welcome to relax in our designated relaxation area before or after your appointment and enjoy complimentary light refreshments. You may also access the locker rooms before or after your spa service. Arriving late may interfere with your treatment, potentially diminishing its effectiveness and therapeutic benefits. All appointments will conclude at the scheduled time to ensure the next guest is not delayed. Treatment times will not be extended for late arrivals.

Personal Belongings Guests are responsible for their personal belongings. Lockers will be provided during Spa services. For your safety and convenience, we recommend that you refrain from wearing jewelry during your visit.

Gratuities In appreciation of exceptional service, gratuities may be given at your discretion. Envelopes are available at the front desk. For large events or private parties, an 18% gratuity will be automatically added.

Same-Day Appointments Same-day appointments are to be paid for at the time of scheduling.



MONDAY & TUESDAY
9AM to 5PM

WEDNESDAY & THURSDAY
9AM to 7 PM

FRIDAY & SATURDAY
9AM to 6PM

SUNDAY
9AM to 1PM



The Grand Salon & Spa offers services before and after hours upon request and based on availability. There are additional charges for these services.

Call (330) 609–8817 to book your *Ultimate Spa Experience* today!

Welcome to

THE GRAND SALON AND SPA

A WORLD OF WELL-BEING

Experience unparalleled relaxation in our newly appointed Salon and Spa, where exceptional architecture and attentive service seamlessly converge.

The Grand Salon and Spa offers an extensive range of therapeutic and rejuvenating facial and body treatments, alongside a comprehensive selection of beauty services. We welcome everyone including Resort guests, Avalon Golf and Country Club members, and the general public to experience the benefits of our extensive selection of services.

Whether you seek relaxation, rejuvenation, or the epitome of luxury, our skilled and dedicated staff will expertly guide you on a transformative journey toward well-being



The time to relax is when you have no time for it.

—Sydney J. Harris



THE GRAND RESORT
— WARREN, OHIO —

The Grand Salon and Spa is located on the lower level of The Grand Resort.

MASSAGES

Our massages are designed to promote relaxation and well-being.

Grand Signature Massage 50 MIN \$150 | 80 MIN \$180

Using Swedish massage techniques and aromatherapy will balance, calm and ease muscle tension while you relax. (Light to moderate pressure.)

Restorative Massage 50 MIN \$150 | 80 MIN \$180

Light to moderate pressure concentrating on the head, neck, shoulders, and feet. (Includes a scalp massage and extended foot massage.)

Deep Tissue Massage 50 MIN \$165 | 80 MIN \$195

This therapeutic deeper pressure aims to release tension and uncomfortable muscular knots associated with discomfort from stress.

Tranquility for Two

Unwind side by side in the same room. Select from the massage menu above so that you each have your preferred service. (Each service priced as shown above.)

Prenatal Massage 50 MIN \$150 | 80 MIN \$180

Reiki 60 MIN \$65

Reiki is a non-invasive technique of energy healing. The guest is fully clothed and covered with a light sheet or blanket. (Please wear comfortable clothes.)

Add Hot Stones to Any Massage Service \$20

VICHY SHOWER SERVICES

Hydro Therapy Splash 45 MIN \$150

Under our Vichy shower, your skin is exfoliated with a foam hydrating and cleansing scrub. Followed by a light touch massage with warm oil to lock in hydration.

Himalayan Salt Scrub 50 MIN \$150

Begin with a warm, relaxing horizontal shower. Next, receive a body exfoliate to slough away dead skin cells. This invigorating experience leaves you with soft, smooth, hydrated and glowing skin.

The Detox 50 MIN \$165

Begin with a warm, relaxing horizontal shower. Next, receive a body exfoliate to slough away dead skin cells. This invigorating experience leaves you with soft, smooth, hydrated and glowing skin.

BODY TREATMENTS

Full Body Exfoliation 45 MIN \$120

This dry body exfoliation will remove dry and itchy skin. Oils will be massaged into your skin; finished with complete hydration.

Stress Relief Therapy 50 MIN \$125

A quiet, peaceful session along with aromatherapy while light touch massage techniques concentrate on the upper body.

Thermal Wrap 60 MIN \$135

This therapeutic deeper pressure aims to release tension and uncomfortable muscular knots associated with discomfort from stress.

Revitalizing Spa Experience 60 MIN \$140

Includes a mini facial and a massage concentrating on the head, neck, shoulders, along with the hands and feet.

HAIR SERVICES

CUTS & STYLES

Lady's Cut \$45

Shampoo & Style \$48

Cut & Style \$58

> Add Hot Tools (Curls/Flat Iron) \$30+

Gentleman's Cut (Shampoo Included) \$25

Gentleman's Long Hair Shampoo, Cut & Style \$58

Child's Cut (Ages 10 & Under) \$25

Special Occasions/Up-Do \$95+

COLOR

A consultation with a licensed professional prior to your color treatment will determine pricing.

Color | Retouch \$90+ | \$80+

Full Highlight | Partial \$100+ | \$95+

Highlight/Lowlight \$120

Men's Color \$55

HAIR ENHANCEMENTS

Bond RX \$20

A professional additive for hair color that eliminates breakage and leaves hair stronger.

KeraTriplex Treatment

Deep treatment for damaged hair.

Add Cut to Color Service \$38+

Extensions Clipped In & Style \$20+

EYELASH EXTENSIONS

Lash Extensions FULL \$185 | FLIRT \$80+ | FILL \$65+

Individual Minkys eyelash extensions are professionally applied by our certified technician in a private and relaxing space. Mimics the natural eyelash and come in a variety of lengths and thickness.

Lash, Lift & Tint \$95

Perfect alternative to lash extensions.

WAXING SERVICES

Brows \$18+

Brows, Lip, Chin \$28+

Full Face \$40+

Underarm \$40

Bikini (Women Only) \$50

Back Wax \$60+

Leg Waxing HALF LEG \$50+ | FULL LEG \$75+

Arm Waxing HALF ARM \$40+ | FULL ARM \$52+

SALON AND SPA HOTEL PACKAGES

Create the ultimate Salon and Spa Getaway. All Hotel Packages can be customized to your desires!

Visit our website for all Salon and Spa Hotel Packages. Contact Concierge at (330) 856-1900 to book.

Please schedule well in advance when requesting multiple services. All appointments are based on availability.

SKINCARE USING SKINCEUTICALS

SkinCeuticals approach to optimal skin health prevents, corrects and protects. Our licensed staff will consult with each client to address specific skin concerns.

Age Defying Luxury Facial 50 MIN \$145

This treatment will revitalize and repair dull, tired skin and restore luminosity. A glycolic/lactic peel will enhance exfoliation leaving your skin radiant.

Brightening Luxury Facial 50 MIN \$145

This enhanced opulent treatment refines and restores skin radiance. The vitamin-C firming masque will brighten, tighten and nourish your skin.

Clear Luxury Facial 50 MIN \$145

Skin will be purged of impurities. A salicylic peel and clarifying clay masque will decongest pores. Botanicals, minerals and a hydroxyl acid will gently exfoliate and calm the skin promoting a healthier complexion.

Hydrating & Nourishing Luxury Facial 50 MIN \$145

The skin will be nourished and encouraged to self repair. A glycolic/lactic peel encourages exfoliation. Highly concentrated botanical extracts with hyaluronic acid will smooth and hydrate.

Microdermabrasion 50 MIN \$165

Using diamond tip technology, this treatment reduces the appearance of pores, reduces puffiness and lessens the appearance of crow's feet. Safe ultrasonic waves and vibrations will encourage circulation to the surface of the skin and enhance cell turnover taking your glow to another level.

SKINCARE ENHANCEMENTS

Eye Treatment \$25

This treatment will visibly improve radiance and firmness for a more well rested appearance.

Biocellulose Restorative Masque \$25

Amplified hydration layered on top of a treatment masque for maximum soothing and hydration.

Scalp Massage \$20

Encourages scalp stimulation and relaxation.

LED Light Therapy 10 MIN \$25

DERMAPLANING

Dermaplaning is a professional exfoliation and removal of vellus hair (peach fuzz) from the face leaving skin smooth and allowing deeper absorption of skin care products and a more even make-up application. Be mindful of protecting the skin from over exposure to the sun several days after this treatment. Please arrive with cleansed skin. Moisturizer and sun protection will be applied after your service.

Dermaplaning Facial 40 MIN \$110

A double cleanse, toning, dermaplaning and a soothing mask will be finished with a vitamin-C serum along with a moisturizer and sun protection.

MAKE-UP APPLICATION

Full Make-Up For Special Occasions \$85

Add Airbrush Foundation to Service \$10

HYDRAFACIAL EXPERIENCE

Reveal smooth texture and vibrant skin with a purifying cleanse, pain-free extractions using patented Vortex-Fusion technology. This refreshing treatment will address specific skin concerns using HydraFacial's super serums. The Platinum and Deluxe HydraFacial includes LED therapy to enhance results. All treatments bathe the skin with nourishing hydration and antioxidants for your ultimate glow and the best skin of your life! You will see immediate and remarkable results.

Platinum HydraFacial 60 MIN \$280

Deluxe HydraFacial 50 MIN \$240

Express Signature 35 MIN \$165

HYDRAFACIAL ENHANCEMENTS

Lip Perk \$40

Hydrates and temporarily plumps lips without injections

Eye Perk \$40

Temporarily reduces puffiness and hydrates eye area for a refreshing look without injections.

Choose Both & Save: Lip & Eye Perk \$65

Neck & Decollete \$95

NAIL SERVICES

All services include professional nail grooming and lacquer polish.

Signature Manicure | Pedicure \$52 | \$70

Includes massage, exfoliating, masking and warm towels

Classic Manicure | Pedicure \$42 | \$52

Includes nail grooming and beautifully finished polished nails

Gentleman's Manicure | Pedicure \$50 | \$65

Includes massage, exfoliating, masking and warm towels

Ultimate Luxury Pedicure Experience \$90

Lay back, be warm and enjoy the ultimate pedicure experience. Includes exfoliating, foot massage, masking, nail grooming and beautifully finished nails

NAIL ENHANCEMENTS

Lacquer Polish Change \$25

Shellac cannot be changed without a full nail service.

Add French Tip to Any Service \$10

Nail Repair | Shellac Nail Repair \$10 | \$12

Add Shellac Polish \$7

Remove Gel Polish \$7

Note: We do not remove acrylic or gel overlay nails as we do not use nail drills

Nail Art \$5 PER NAIL

SPRAY TANNING

Spray Tans by South Seas UPPER BODY \$30 | FULL BODY \$45

Hand-sprayed by trained technicians, this system is paraben-free and simply flawless! You may wear undergarments, swim wear or disposable undergarments and wraps are available. Color can last up to 10 days. For best results, schedule a full body exfoliation the same day of your spray tan.