

## Exciting News for Avalon Members!

### Introducing Our New Online Payment Platform Now Available for Member Use

Avalon Golf and Country Club is excited to announce our new Online Payment Platform through a partnership with *Plastiq* that offers a quick and easy way for paying your monthly Club statements.

You may choose from three options to pay your bill using *Plastiq*:  
Credit Card, Debit Card or Electronic Funds Transfer (EFT) from your bank checking account.

#### It's SO EASY to use – Follow These Simple Steps:

- #1 Go to the Avalon Golf and Country Club website ([www.avalongcc.com](http://www.avalongcc.com))
- #2 Click on **View/Pay Your Statement** (first item under **Home** - left-side list)
- #3 **Log In** if you've already set up your account or click on **Register as a New User** to create your account.  
  
TO CREATE A NEW ACCOUNT: **User Name** requires minimum of six letters and no spaces.  
Enter your complete **Member Number**, including its extension (i.e., ####.0).  
  
When creating a new account, remember that your Password **MUST** be a minimum of 6 characters and contain at least 1 capital letter, 1 symbol and 1 number.
- #4 After logging in, click on **Make a Payment**.
- #5 On the **Make a Payment** screen, choose if you want to pay the **Last Statement Balance**, the **Current Balance**, or **Other Amount to Pay**. If **Other Amount**, click on the button and enter the amount you wish to pay.
- #6 Click on **Submit Payment**. You'll be transferred to the **Pay with Plastiq Payment Platform**.  
  
Here you will choose whether you wish to **Pay as Guest** or **Sign Up** for a *Plastiq* account. (Signing up for a *Plastiq* account is NOT required to make a payment but will save your preferred payment method for future online payments.)  
  
View account info and enter your phone number. Click **Continue**.
- #7 Choose **Pay with Card** or **Pay with Bank**.  
  
Making a payment **through your Bank** is **FREE**.  
  
Using a **Credit Card** for payment incurs a **2.85% fee**. (*Capital One not accepted by Plastiq*)  
  
Using a **Debit Card** for payment incurs only a **1% fee**.  
  
(If you previously paid your monthly statement with a Debit or Credit Card directly through Avalon, a 3.5% processing fee was charged by Avalon on the payment amount. Using *Plastiq* for payments reduces the Credit Card fee from 3.5% to 2.85% and reduces the Debit Card fee from 3.5% to 1% which results in a savings for Avalon members.)
- #8 When you have completed the Payment Information Screen, click on **Continue**. Review your payment information and any associated fees. Then click on **Submit Payment**. You'll be transferred back to the Avalon website where your payment will be confirmed. Please note payment ID number. You will also receive an email payment confirmation from *Plastiq*.
- #9 Your payment is now complete. Click on **Sign Out** or **Return to Statement List**.

We believe this new service offers Avalon Golf and Country Club members a convenient and easy option for paying their monthly account statements. Members will still have the option to continue paying their statements by check via US Mail or by coming to any Member Services location.

For more information or assistance with our new Online Payment Platform please contact Jennifer McNeil, Director of Membership, at 330-856-8830 or [jmcneil@avalonlakes.com](mailto:jmcneil@avalonlakes.com).