



Avalon Golf and Country Club

Avalon Lakes | Avalon at Squaw Creek | Avalon at Buhl Park | The Avalon Field Club at New Castle

Avalon Athletic Club at Boardman | The Grand Resort

New Procedures Implemented at The Grand Resort, Avalon Lakes, and Squaw Creek to Comply with Increased Coronavirus Restrictions

Ohio Governor Mike DeWine has included Trumbull County in the list of Ohio counties now under COVID-19 Red Alert Level 3, and as a result, we have implemented a number of temporary operating changes for these facilities effective immediately. We apologize for the short notice; however it was critical to make these changes right away.

During this Red Alert Level 3 Phase, the only people who will have access to The Grand Resort are hotel occupants and their guests, Country Club members and their guests, or individuals attending official hotel functions such as weddings, conferences, and other private events. Other than these individuals, no other members of the general public will have access to The Grand Resort. In order to implement this policy, credentials in the form of wristbands will be issued to individuals to verify their authority to have access to The Grand Resort. These wristbands will be assigned at the Resort's East entrance, main entrance, and the pool attendant station when entering from the West parking lot.

UPDATED FACE COVERING POLICIES

- Face coverings must always be worn **INDOORS** unless using the Fitness Center, swimming, playing tennis or racquetball, or when dining/drinking.
- Face coverings must always be worn **OUTDOORS** when unable to consistently maintain the social distance of six feet or more from individuals who are not in your group of 10 or less people, or from those people not in your household. Masks are not required when dining or drinking, when walking from your lounge chair to the pools, or while in the pools.
- The face covering requirements do not apply to those individuals whose physician advises against wearing a mask, for those communicating with someone who is hearing impaired, to children under the age of 10, or to any other minor who cannot safely wear a face covering.

UPDATED POOL POLICIES

- **The pools at The Grand Resort are only open to Country Club members and individuals who are registered at the hotel.** The only guests permitted to use the outdoor pools at The Grand Resort are children who are on a member's family plan or guests who are part of a member's cabana rental event. The policy for Country Club members' children using the Resort pools remains unchanged. *If you have already invited guests for this weekend or next, please advise our staff at your point of entry. Exceptions to this policy will be granted through July 26.
- Pool attendant staff will escort members and registered hotel guests to available seating to comply with social distancing requirements. If available pool seating becomes full, members and hotel guests will be denied pool access until seating once again becomes available.

UPDATED DINING AND BAR POLICIES

- **YOU MUST BE SEATED TO BE SERVED** at all bars and restaurants. Members and registered hotel guests must be escorted to their desired dining/bar location and must remain seated to receive service. Standing in groups in or around any bar or restaurant will not be allowed in order to prevent social distancing concerns.
- In order to insure proper social distancing, no orders will be accepted on a walk-up basis at any bar location. Food and beverage orders will only be taken while individuals are seated at a table or their designated lounge chairs. Food and beverages will be delivered directly to your location.

RESERVATIONS FOR DINING

- We strongly recommend that members **MAKE RESERVATIONS** for dining so they can be assured they have a table when they arrive. Reservations will not be held longer than 30 minutes.
- Members and hotel guests who arrive at any bar or restaurant for dining without a reservation will only be granted access if a table or bar seating is available.

These guidelines must be strictly enforced. We reserve the right to refuse service or require individuals to leave the premises who do not comply.

On behalf of our members, guests, and staff we thank you for your cooperation with these temporary operating adjustments.